

FBI NATIONAL ACADEMY ASSOCIATES

# LEADERSHIP CERTIFICATION PROGRAM

Leadership Culture for Law Enforcement –  
Cultivating Organizational Excellence *(2 days)*



The **Leadership Certification Program** is a series of courses, open to all law enforcement professionals and encompasses the latest strategies, techniques, and real-world leadership scenarios to prepare each participant to better lead their respective unit, shift, or agency into the unpredictable future of law enforcement.

## Outline 3: Cultivating a Culture of Excellence

At the conclusion of training, students will be able to identify the importance of organizational values in creating a strong leadership culture; how to clarify and communicate a purpose that resonates with others; the key principles of self-leadership and servant leadership; how to enhance morale and inspire higher performance; and ways to increase employee engagement and improve retention in accordance with the principle taught in class.



## Enabling Objectives:

- Explain the interconnectedness of leadership, strategy and culture
- Describe the 7 Types of Bad Leaders
- Define culture and explain the 2 cultural framework models
- Define leadership and explain the 5 Levels of Leadership
- Explain the 3 key issues affecting employee retention
- Apply the 6 Step Model to Building a Great Culture

Leadership courses can be taken in any order.



To learn more about the FBINAA Leadership Certification Program, visit  
[www.fbinaa.org/education/leadership-certification-program](http://www.fbinaa.org/education/leadership-certification-program)

Or contact the Education and Training Division by email at [training@fbinaa.org](mailto:training@fbinaa.org)